

What is network management?

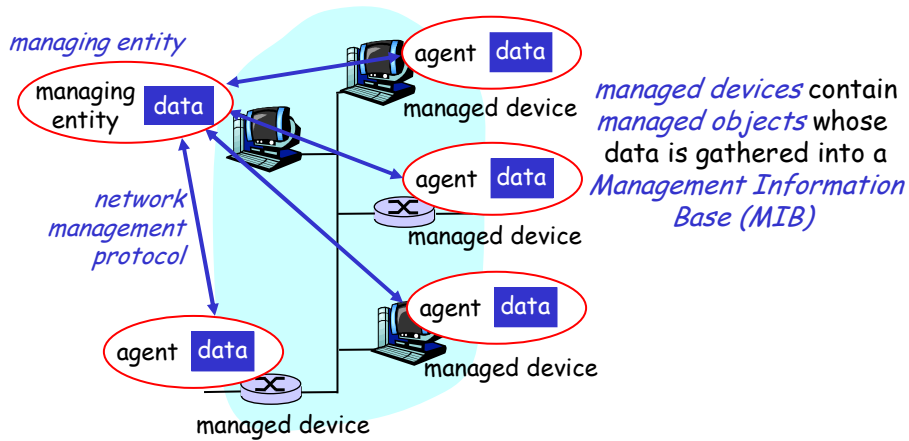
- ❑ **autonomous systems (aka "network")**: 100s or 1000s of interacting hw/sw components
- ❑ other complex systems requiring monitoring, control:
 - jet airplane
 - nuclear power plant
 - others?



"**Network management** includes the deployment, integration and coordination of the hardware, software, and human elements to monitor, test, poll, configure, analyze, evaluate, and control the network and element resources to meet the real-time, operational performance, and Quality of Service requirements at a reasonable cost."

Infrastructure for network management

definitions:



Network Management standards

OSI CMIP

- ❑ Common Management Information Protocol
- ❑ designed 1980's: *the* unifying net management standard
- ❑ too slowly standardized

SNMP: Simple Network Management Protocol

- ❑ Internet roots
- ❑ started simple
- ❑ deployed, adopted rapidly
- ❑ growth: size, complexity
- ❑ currently: SNMP V3
- ❑ *de facto* network management standard

SNMP overview: 4 key parts

- ❑ **Management information base (MIB):**
 - distributed information store of network management data
- ❑ **Structure of Management Information (SMI):**
 - data definition language for MIB objects
- ❑ **SNMP protocol**
 - convey manager \leftrightarrow managed object info, commands
- ❑ **security, administration capabilities**
 - major addition in SNMPv3

SMI: data definition language

Purpose: syntax, semantics of management data well-defined, unambiguous

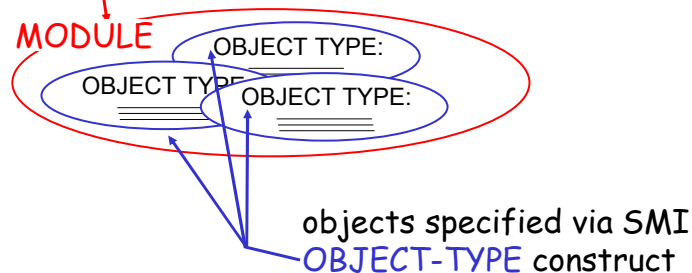
- base data types:
 - straightforward, boring
- OBJECT-TYPE
 - data type, status, semantics of managed object
- MODULE-IDENTITY
 - groups related objects into MIB module

Basic Data Types

INTEGER
Integer32
Unsigned32
OCTET STRING
OBJECT IDENTIFIED
IPAddress
Counter32
Counter64
Gauge32
TimeTicks
Opaque

SNMP MIB

MIB module specified via SMI
MODULE-IDENTITY
(100 standardized MIBs, more vendor-specific)



SMI: Object, module examples

OBJECT-TYPE: ipInDelivers

```
ipInDelivers OBJECT-TYPE
    SYNTAX Counter32
    MAX-ACCESS read-only
    STATUS current
    DESCRIPTION
        "The total number of input
        datagrams successfully
        delivered to IP user-
        protocols (including ICMP)"
    ::= { ip 9}
```

MODULE-IDENTITY: ipMIB

```
ipMIB MODULE-IDENTITY
    LAST-UPDATED "941101000Z"
    ORGANIZATION "IETF SNMPv2
        Working Group"
    CONTACT-INFO
        " Keith McCloghrie
        ....."
    DESCRIPTION
        "The MIB module for managing IP
        and ICMP implementations, but
        excluding their management of
        IP routes."
    REVISION "019331000Z"
    .....
```

```
::= {mib-2 48}
```

8: Network Management 7

MIB example: UDP module

| <u>Object ID</u> | <u>Name</u> | <u>Type</u> | <u>Comments</u> |
|------------------|-----------------|-------------|--|
| 1.3.6.1.2.1.7.1 | UDPInDatagrams | Counter32 | total # datagrams delivered at this node |
| 1.3.6.1.2.1.7.2 | UDPNoPorts | Counter32 | # undeliverable datagrams no app at port |
| 1.3.6.1.2.1.7.3 | UDInErrors | Counter32 | # undeliverable datagrams all other reasons |
| 1.3.6.1.2.1.7.4 | UDPOutDatagrams | Counter32 | # datagrams sent |
| 1.3.6.1.2.1.7.5 | udpTable | SEQUENCE | one entry for each port in use by app, gives port # and IP address |

8: Network Management 8

SNMP Naming

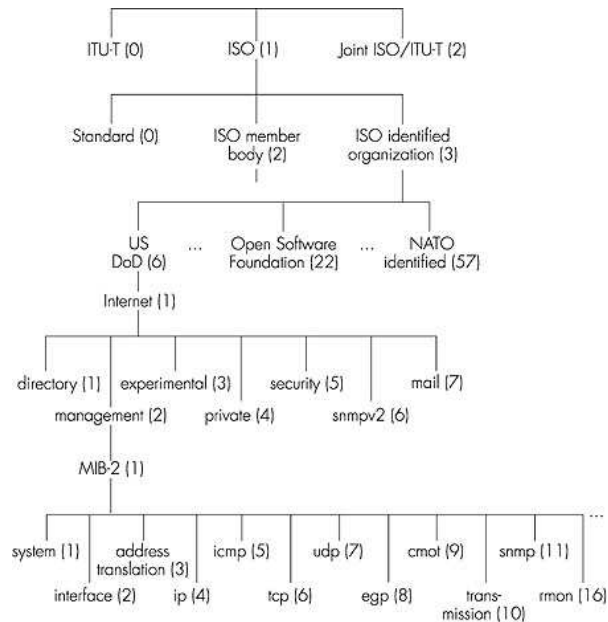
question: how to name every possible standard object (protocol, data, more..) in every possible network standard??

answer: *ISO Object Identifier tree:*

- hierarchical naming of all objects
- each branchpoint has name, number



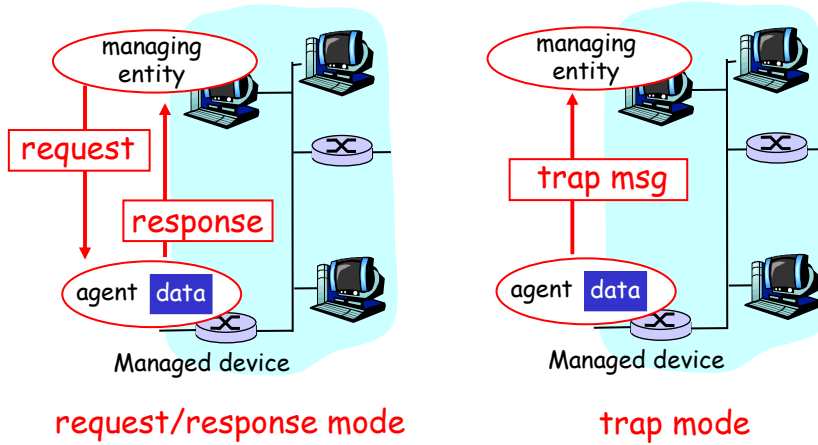
OSI Object Identifier Tree



Check out www.alvestrand.no/harald/objectid/top.html

SNMP protocol

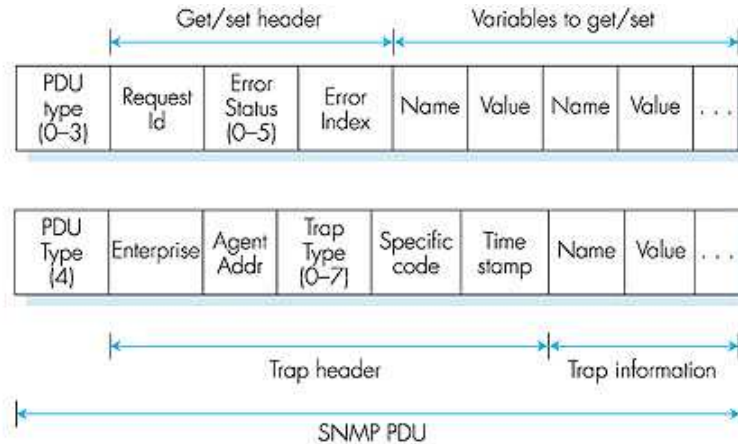
Two ways to convey MIB info, commands:



SNMP protocol: message types

| <u>Message type</u> | <u>Function</u> |
|--|---|
| GetRequest GetNextRequest GetBulkRequest | Mgr-to-agent: "get me data" (instance,next in list, block) |
| InformRequest | Mgr-to-Mgr: here's MIB value |
| SetRequest | Mgr-to-agent: set MIB value |
| Response | Agent-to-mgr: value, response to Request |
| Trap | Agent-to-mgr: inform manager of exceptional event |

SNMP protocol: message formats



8: Network Management 13

SNMP security and administration

- ❑ **encryption:** DES-encrypt SNMP message
- ❑ **authentication:** compute, send $MIC(m,k)$: compute hash (MIC) over message (m), secret shared key (k)
- ❑ **protection against playback:** use nonce
- ❑ **view-based access control**
 - SNMP entity maintains database of access rights, policies for various users
 - database itself accessible as managed object!

8: Network Management 14

Exercise

- ❑ Try the command on icu0

```
$snmptranslate .1.3.6.1.2.1.7.1
$snmpwalk -v 1 -c public dafinn.cs.mtu.edu
.1.3.6.1.2.1.7.1
$snmpwalk -v 1 -c public dafinn.cs.mtu.edu system
$snmpwalk -v 1 -c public dafinn.cs.mtu.edu interface
$snmpwalk -v 1 -c public dafinn.cs.mtu.edu ip
$snmpwalk -Tp -IR
```
- ❑ Visit <http://dafinn.cs.mtu.edu/MRTG>
- ❑ Start snmpd on your box server
- ❑ Install net-snmp from www.net-snmp.org

8: Network Management 15

Firewalls

firewall

isolates organization's internal net from larger Internet, allowing some packets to pass, blocking others.

Two firewall types:

- packet filter
- application gateways

To prevent denial of service attacks:

- SYN flooding: attacker establishes many bogus TCP connections. Attacked host alloc's TCP buffers for bogus connections, none left for "real" connections.

To prevent illegal modification of internal data.

- e.g., attacker replaces CIA's homepage with something else

To prevent intruders from obtaining secret info.

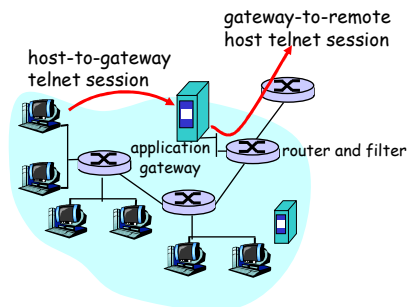
8: Network Management 16

Packet Filtering

- Internal network is connected to Internet through a router.
- Router manufacturer provides options for filtering packets, based on:
 - source IP address
 - destination IP address
 - TCP/UDP source and destination port numbers
 - ICMP message type
 - TCP SYN and ACK bits
- Example 1: block incoming and outgoing datagrams with IP protocol field = 17 and with either source or dest port = 23.
 - All incoming and outgoing UDP flows and telnet connections are blocked.
- Example 2: Block inbound TCP segments with ACK=0.
 - Prevents external clients from making TCP connections with internal clients, but allows internal clients to connect to outside.

Application gateways

- Filters packets on application data as well as on IP/TCP/UDP fields.
- **Example:** allow select internal users to telnet outside.
 1. Require all telnet users to telnet through gateway.
 2. For authorized users, gateway sets up telnet connection to dest host. Gateway relays data between 2 connections
 3. Router filter blocks all telnet connections not originating from gateway.



Limitations of firewalls and gateways

- ❑ **IP spoofing:** router can't know if data "really" comes from claimed source
- ❑ If multiple app's. need special treatment, each has own app. gateway.
- ❑ Client software must know how to contact gateway.
 - e.g., must set IP address of proxy in Web browser
- ❑ Filters often use all or nothing policy for UDP.
- ❑ Tradeoff: **degree of communication with outside world, level of security**
- ❑ Many highly protected sites still suffer from attacks.